



White Cottage, Pasture Lane, Breachwood Green SG4 8NR
 www.anastasias-cat-hotel.co.uk

Tel: 07542 595 295
 Email: AnastasiasCatHotel@hotmail.com

INFORMATION about you and your kitties

	Owner	Emergency contact	Vet
Name(s)			
Address			
Phone number(s)			
Email			
Notified of stay?	Not applicable		

Name	Date of birth	Age	Sex M/F	Breed	Colour / Markings	Microchip Number	Spayed / Neutered? YES / NO

Last vaccinations date	Flea treatment Brand & date	Worming treatment Brand & date

PLEASE NOTE: all vaccinations & boosters must be completed **2 weeks prior** to check in.

Any Medical Conditions (anything - ALLERGIES , meds, dosage).
<p><i>Examples: "Has a bad hip from an accident in 2013, so often limps after sleep." "Has a weepy left eye, so needs wiping twice a day." "If stools become runny, stop wet food for a couple of days." "Stools runny all the time." "Sleeps a LOT." "When stressed, over-grooms." "Frequently has cystitis. Urine sample showed no crystals."</i></p>

Opening hours:

Monday – Saturday 08:00 – 18:00
 Sundays & Bank holidays 10:00 – 16:00

*****All visits** (viewings, check ins, check outs) **strictly by appointment only*****

Registered in England, company number 09106578



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~ The food section ~

Feeding times	Wet food amount	Dry food amount

Please **cross out** any treats that your kitty **cannot have** and **circle their favourites**:

Tinned tuna / tinned salmon / poached chicken breast
 Raw chicken breast pieces / scrambled eggs / cooked prawns
 Poached white fish / roasted ham / roasted turkey
 Fresh beef mince / Whiskas cat milk / Catnip yogurt drops
 Webbox treats: chicken sticks / salmon sticks / yoghurt licks
 Dreamies (cheese) / Dreamies (chicken) / Dreamies (salmon)
 Whiskas dry treats / Felix dry treats
 Thrive treats: fish / chicken / liver

Wet food (with examples in grey)

Brand	Variety	Age group	Fish/Meat	Jelly/Gravy	Tins/Pouches
<i>Felix</i>	<i>Sensations</i>	<i>Adult</i>	<i>Meat</i>	<i>either</i>	<i>Pouches</i>
<i>Gourmet</i>	<i>Gold</i>	<i>Senior</i>	<i>either</i>	<i>pate</i>	<i>Tins</i>
<i>Applaws</i>	-	<i>Kitten</i>	<i>Chicken</i>	-	<i>Tins</i>

Dry food (with examples in grey)

Brand	Variety	Age group	Fish/Meat
<i>Royal Canin</i>	<i>Young neutered male</i>		
<i>Orijen</i>	<i>Six Fish</i>	<i>Adult</i>	
<i>Applaws</i>		<i>Kitten</i>	<i>Chicken</i>
<i>Applaws</i>		<i>Senior</i>	<i>Chicken or Tuna</i>

Any other feeding notes & food intolerances

Examples: No fish flavours / No cheese flavours / Throws up if eats too quickly / Often throws up after meals

What is their **water bowl** like at home (please circle): metallic, plastic, ceramic, glass, fountain

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~ Play & other info ~

Habits, play / toy preferences
<i>What toys do they like? What play do they like? Do they get tangled up in string? Do they chew and swallow string or feathers?</i>

If your cat has stayed in a cattery before, what was the experience like for them?

Belongings you are bringing with you, in addition to the VACCINATIONS LOGBOOK	<i>Anything with a home smell, like a small blanket or even your jumper, will help them to settle in. If they need brushing, please bring a brush.</i> Vaccinations logbook,
What type of litter tray & litter do they use at home?	Please circle: Litter tray open hooded low edges none Litter clumping or non-clumping // wood pellets or granules // Catsan
Any other info	<i>What are they like – confident, shy, playful? Do they display any unusual behaviours?</i>

	YES	NO
Can we use Feliway in their room? (cats smear pheromones on objects to mark them as safe; Feliway diffuses a synthetic version of that pheromone, so cats feel the whole room is "safe")		
Is your cat insured?		
Do you want us to brush them? (We will brush every day, but only if they let us!)		
Do they like being massaged?		
Do they like catnip?		
Can we play with them using a laser pointer?		
Can we take photos of them?		
Can we use the photos we take, in social media? (Our website, Facebook, Instagram, Twitter)		
Are they an indoor cat only?		
Do they know how to use a catflap? (If you are not sure, leave both blank).		
Do they behave at the vets'? Are they easy to handle (pick up)?		
Do they go into their carrier easily?		
If we have visitors (friends, family, other clients), are you happy for them to go into your cat's room to give cuddles?		

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Authorisation for veterinary treatment

Owner		Cat's name	Cat's microchip number
Name			
Address			
Phone number(s)			
Email			

It is important that you **read**, discuss and sign the following, so that Anastasia's Cat Hotel can take any action considered necessary for the health and wellbeing of your cat(s), whilst in our care.

I give permission for the following steps to be taken in relation to the above named cat(s):

1. Worm and flea treatment to be given deemed necessary by the proprietors of Anastasia's Cat Hotel. I understand that cost of this will be added to by bill, and must be settled before/upon cat(s)' check-out.
2. That if the proprietors have concerns in relation to the above cat(s)' health and wellbeing, a veterinary surgeon may be consulted and investigations performed if required (e.g. blood tests, x-rays)
3. Administration of prescribed treatments, including surgical procedures, that the vet considers necessary.
4. Euthanasia – should this be recommended by the veterinary surgeon caring for the above cat and following contact with the emergency contact (if possible).

I understand the tests and treatments will be performed/given at my sole expense, and I hereby agree to reimburse Anastasia's Cat Hotel for all costs incurred, including transport costs and staff time.

In the sad even of death or euthanasia of the above cat(s), I confirm that I do / do not require a post-mortem to establish cause of death.

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Terms & Conditions

1. Vaccinations must be up to date on the date of check-in, and evidence provided during check-in (vaccination certificate signed by your vet). If vaccinations turn out to be overdue at check-in, we reserve the right to refuse admittance and keep the non-refundable deposit. So please make sure the vaccinations/boosters will be up to date on the date of check-in! We will retain the vaccination certificate for your cat(s)' stay duration.

The following vaccinations are a must: FHV+FCV (cat flu) and FPV (feline enteritis).

FHV = Feline Herpesvirus. FCV = Feline Calicivirus. FPV = "feline enteritis" = Feline Panleucopaenia Virus.

IMPORTANT: All vaccinations/boosters must be completed **at least 2 weeks prior** to the start of boarding!! Please contact your vet if you are not sure what your kitty is vaccinated against.

2. Your cat must receive regular flea and worming treatments (prescribed by a vet, not just an off-the-shelf product). If, whilst your kitty is with us, we notice that they have fleas, we will contact your vet (or ours) and arrange for a flea treatment to be administered. We will prepare an invoice for you, and it must be settled before check-out.

3. We may need to contact your vet and get information about your cat(s) - by paying the non-refundable deposit, you confirm that you are happy with this, and that you give us your permission to have access to your cat's medical history.

4. We do not accept unspayed/unneutered cats/kittens for boarding. Any cats/kittens that you bring to us for boarding, must have been spayed/neutered (age & weight permitting). By signing these T&Cs you confirm that you are happy for us to check this with your vet.

5. The deposit paid to secure the booking, is NOT refundable.

6. The non-refundable deposit required to secure the booking, is the higher of : 25% of the total cost VS Double room £60 // Large room £80 // Super room £108

7. Days of arrival and departure are charged in full.

8. Balance must clear at least 24 hours before check in. If paying by cash or card, the balance can be settled during check in.

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9. Minimum stay = 4 days. If staying less than 4 days, the full 4 days rate will be charged.

10. If a refund is due, it will only be done via the same method as the original payment.

11. If you are delayed, for whatever reason, and cannot collect your cat(s) on the agreed date, please inform us as soon as you can. There are 3 possible solutions:

(A) If we have the space, we will keep boarding your cat(s). The extra boarding cost will be invoiced and must be settled upon check-out.

(B) We (or your nominated emergency contact) can try to find your cat(s) a place in another cattery nearby. Your emergency contact will have to check your cat(s) into that cattery, and pay for the boarding.

(C) Your emergency contact may wish to collect your cat(s) from us and take them to your home, and look after them there until your return.

Please have a think about which option you prefer - your choice will be noted on the booking form, and followed if you are delayed, and also in an unlikely emergency situation.

12. We might have to place your cat(s) in a holding pen - we will only do this in an emergency, and not for longer than 12 hours. We cannot accept your booking without you agreeing to this.

13. Only cats from the same household can share rooms. For example - we cannot board your cat(s) with your friend's cat(s).

14. Our insurance only covers your cat(s) in case of an accident whilst in our care. It does not cover any pre-existing medical conditions.

15. **CANCELLATIONS POLICY**: Any cancellations must be done via email or phone. If the cancellation is received 2 weeks or more prior to start of boarding, we will only retain the non-refundable deposit. If the cancellation is received up to 1 week prior to start of boarding, 50% of the balance will be invoiced and must be settled within 1 month from invoice date. If the cancellation is received less than 1 week prior to start of boarding, the whole balance amount will be invoiced and must be settled within 1 month from invoice date.

16. **NO SHOW POLICY**: If you do not show up for check-in on the agreed date and time, and no contact is made with us either by yourself or your nominated emergency contact, we will hold your room for 4 days (including the agreed day of arrival). If you do not check in during these 4 days, your booking will be

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deemed cancelled. The balance of the full booking cost will be invoiced and must be settled within 30 days from invoice date.

17. **NO COLLECTION POLICY**: if your cat(s) is/are not collected on the agreed date, and no communication is received either from yourself or your nominated emergency contact within 1 week after the agreed check-out date, we reserve the right to rehome your cat(s) at our discretion.

18. Please note that your cats are boarded solely at your risk.

19. You are liable for any damage caused by your cat(s) whilst in our care.

20. If your cat has any history of aggressive or vicious behaviour (towards anyone & anything!), such information must be disclosed on the booking form.

I hereby confirm that I have read, understood, and agree to,
all of the above terms and conditions.

Name

Signature

Date

That's it!

Thank you for filling out this form – all the information that you have provided is invaluable in helping us to care for your kitty in the best possible way!

You can leave your carrier with us – if it gets soiled in transport, do not worry, we will clean and disinfect it.
Please only use a solid sturdy cat carrier, not a cardboard box or a bag!

If possible and safe to do so, do not feed your cat in the morning of the check in day – it will make travelling easier, and if they get to us hungry and have their first meal of the day here, it will help them to settle in.

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